

V2 Series Mounting Instructions

Ram Promaster - (Extended Only)
2014-present

Note: Mounting kits for V2 liftgates are intended for the specified vehicle model only. Use of a mounting kit in a vehicle or manner other than intended is **NOT** recommended by Tommy Gate. Using an incorrect mounting kit will likely result in damage to the van's bumper, door and floor area, as well as to the lifting and folding mechanism of the liftgate.

Note: V2 Series liftgate are not compatible with floor mounted rear heat or rear air conditioning.

Preparing the Gate

1. **Remove** the bracket kit and pallet sides from the liftgate pallet.
2. **Verify** mounting kit, liftgate, and other components (Figure 1 and Table 1).

Table 1: Parts list.

QTY.	PART NO.	DESCRIPTION
1	CVT56	Liftgate
1	015241	Drill Template
1	015644	Bracket Kit

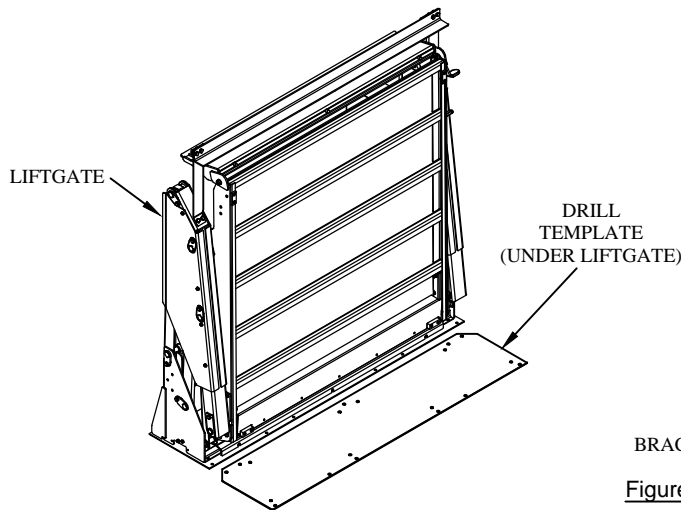


Figure 1: Part identification.

3. **Remove** the pump box cover by removing five (5) screws (Figure 3).
4. **Unscrew** the solid plastic plug from the pump reservoir and **Install** the vent plug provided, if not already installed (Figure 2).
5. **Replace** the pump box cover and screws (Figure 3).
6. **Remove** and **Save** the six (6) screws fastening the base plate cover to the base plate (Figure 3).
7. **Remove** and **Save** base plate cover (Figure 3).
With the screws removed, it can slide out from under the platform.
8. **Remove** and **Save** the floor transition that is under the base plate cover (Figure 3).

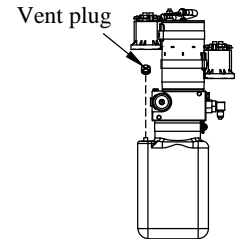


Figure 2: Vent plug.

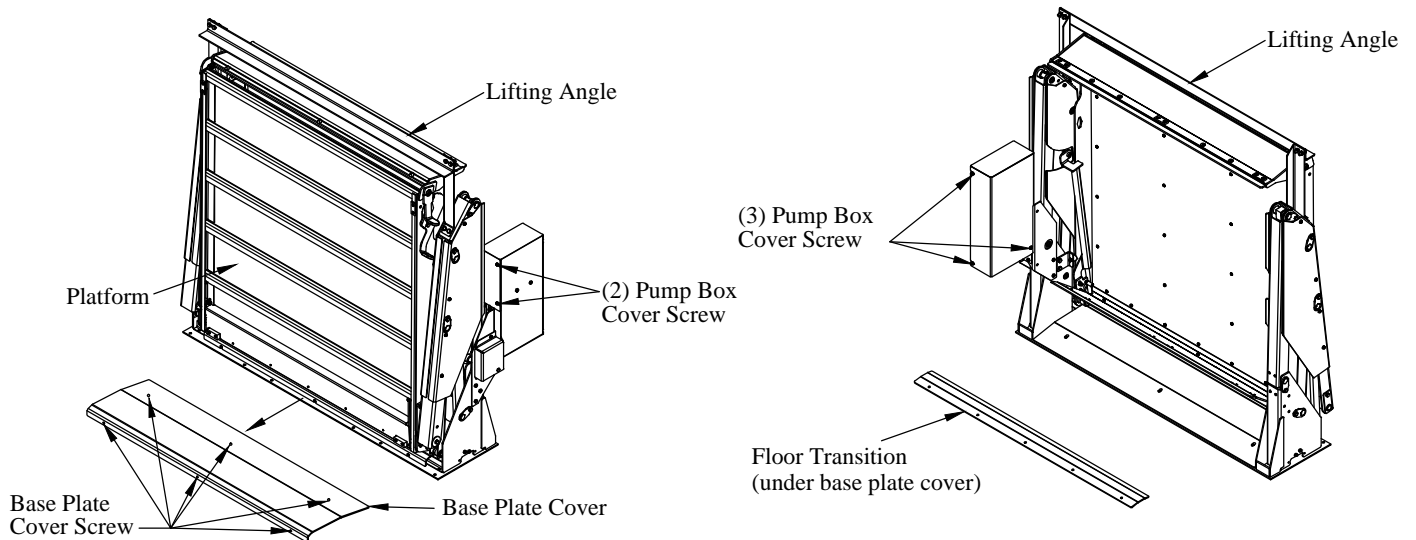


Figure 3: Base plate cover and pump box.

Preparing the Gate (continued)

Caution: Be careful not to tip the liftgate over during the next steps. The liftgate will stand upright, but could be knocked over with a moderate force.

9. **Remove** the screws and bolts fastening the liftgate to the pallet.
10. **Lift** the liftgate by the lifting angle with a fork truck or hoist (Figure 3).
11. **Lower** the liftgate onto the ground.
12. **Remove** the drill template from the pallet.

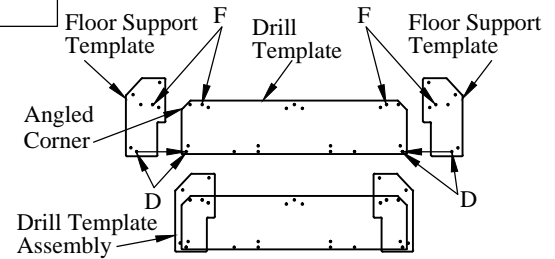


Figure 4: Drill template assembly.

Preparing the Van

1. **Remove** the spare tire.
2. **Bolt** the floor support templates to the drill template (Figure 4).
Use hole locations "D" and "F". Bolt heads must be on the underside.
3. **Place** the drill template assembly in the rear of the van (Figure 5):
 - Centered side to side.
 - 2-1/2" from the closed rear doors at the center.
 - Angled corners toward the front of the van.
 - Holes "B" and "F" toward the front of the van.
 - Holes "D" and "L" toward the rear of the van.
4. **Verify** that the drill template assembly is located within 1/16" of dimensions above.
The drill template needs to be located accurately for the brackets to fit properly.
5. **Skip** steps 6-13 if the van has a bare metal floor.
6. **Mark** the floor covering around the template, leaving clearance as shown (Figure 6).
7. **Remove** the drill template assembly.
8. **Remove** the screws that hold down the rear-most portion of the floor covering, if needed.
9. **Insert** a piece of thin plywood or metal sheet between the flooring and metal van floor.
This will protect the metal van floor from drilling and cutting in the next steps.
10. **Cut** the flooring where previously marked.
Do not cut through the metal van floor for this step.
11. **Remove** the protective plywood or metal sheet that was inserted in a previous step.
12. **Place** the drill template assembly (Figure 1) in the rear of the van (Figure 5):
 - Centered side to side.
 - 2-1/2" from the closed rear doors at the center.
 - Angled corners toward the front of the van.
 - Holes "B" and "F" toward the front of the van.
 - Holes "D" and "L" toward the rear of the van.
13. **Verify** that the drill template assembly is located within 1/16" of dimensions above.
The drill template needs to be located accurately for the brackets to fit properly.

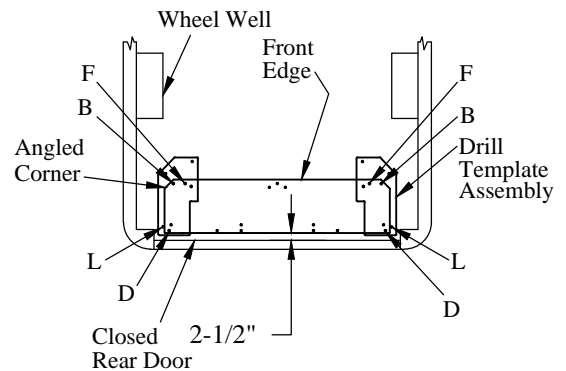


Figure 5: Drill template location (top view).

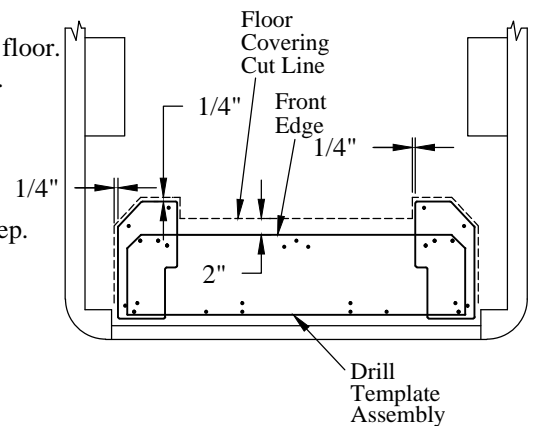


Figure 6: Floor covering cut location (top view).

V2 Series Mounting Instructions

Preparing the Van (continued)

14. Check for obstructions before drilling in the next steps.

Note: Do not drill all holes in the template, they are not all used for this application. Only drill holes when indicated.
Any time a hole is drilled in the vehicle, apply rust preventative to the bare metal.

15. Drill 3/8" holes in twelve (12) locations in the template.

Drill "H", "J", "K", "L", "M", and "N" locations only, skip all others (Figure 7).

Insert a 3/8" bolt into each hole as it is drilled to maintain hole alignment and template position.

16. Remove the drill template assembly.

17. Replace the floor covering screws, if previously removed.

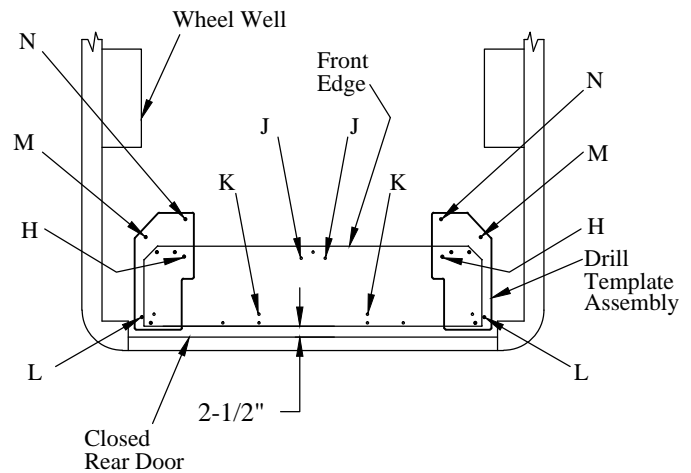


Figure 7: Drilling location (top view).

Installing the Rib Shims

Note: The rib shims are used to fill the space between the top and bottom of the ribs.

Important: Do not omit this section. Without the support of the rib shims, the van floor will be damaged when tightening the bolts.

1. Position the supplied rib shims over the "H", "M", "N" locations (Figure 8).

Use two (2) 7 GA shims at each location (shims together measure slightly thinner than 3/8").

2. Position the supplied round shims at each "J" location (Figure 8).

Use one (1) 12 GA and one (1) 7 GA shim at each location (shims together measure slightly thicker than 1/4").

3. Position the supplied 1/4" rib shims over the "D" locations (Figure 8).

4. Position the supplied 1/4" round shims at each "K" location (Figure 8).

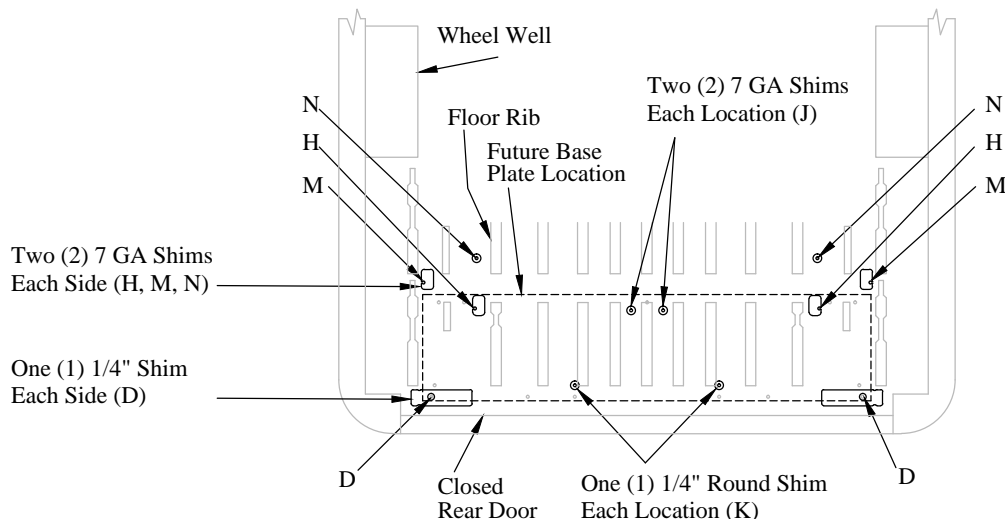


Figure 8: Rib shim locations (top view).

V2 Series Mounting Instructions

Installing the Rib Shims (continued)

5. **Verify** that the tops of the shims are even with, or slightly above, the tops of the floor ribs.

Installing the Floor Supports

Caution: Be careful not to tip the liftgate over during the next steps. The liftgate will stand upright, but could be knocked over with a moderate force.

Caution: Do not reach under or put any part of your body under the liftgate while it is suspended in the next steps.

1. **Lift** the liftgate by the lifting angle with a fork truck (Figure 13).
2. **Position** a pallet, or similar, under the liftgate.
3. **Lower** the liftgate onto the pallet with 12" of one side extending beyond the pallet (Figure 9). Keep the fork truck engaged with the lifting angle of the liftgate.
4. **Verify** that the liftgate is stable and safe to work around and under.
5. **Install** the 1/4" floor supports using the supplied 3/8" x 3/4" bolts and lock nuts (Figure 10). Use locations "B", "D", and "F", with the bolt heads on the underside.
6. **Install** the mounting strap between the liftgate and floor support. Use a 3/8" x 3/4" bolt and lock nut at location "O" (Figure 11). The bolt head at "O" location must be on the underside. There are weld nuts in the liftgate to accept the bolts.
7. **Repeat** Steps 1 - 6 for the other side of the liftgate.

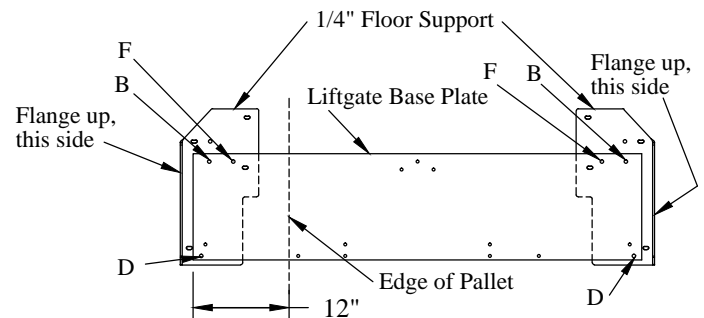


Figure 9: Floor support locations (top view).

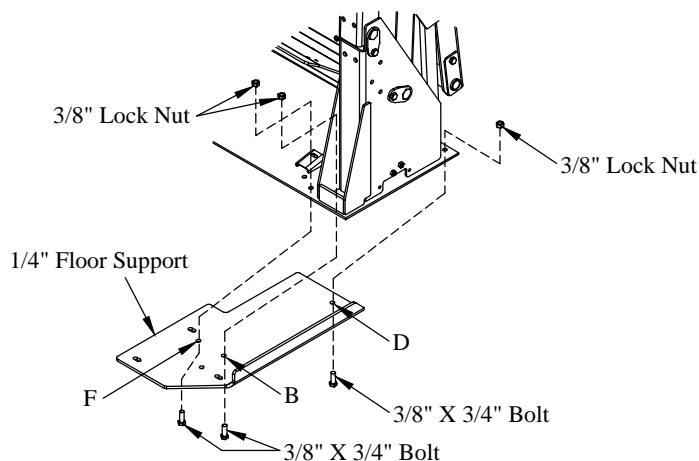


Figure 10: Floor support locations.

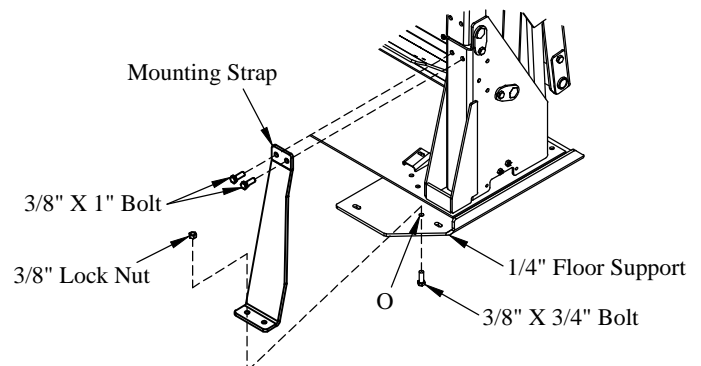
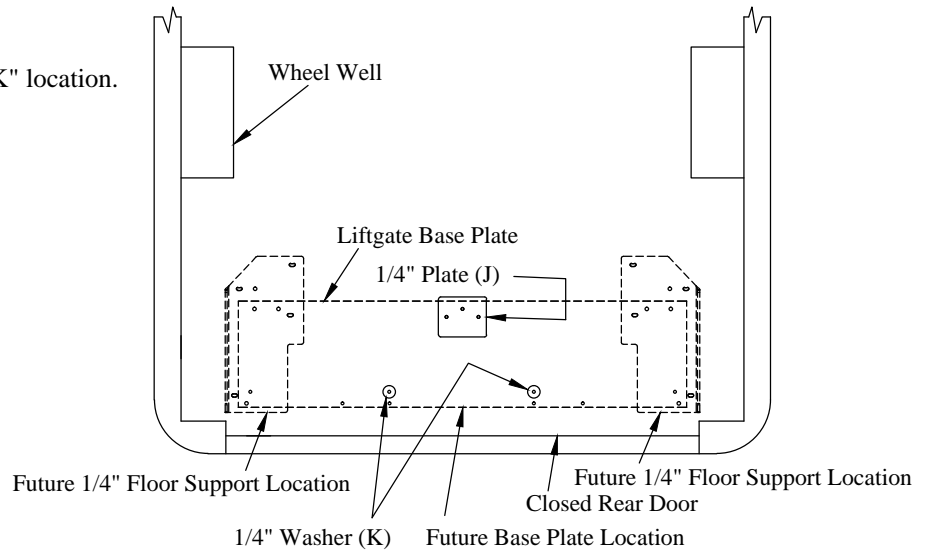


Figure 11: Mounting strap.

V2 Series Mounting Instructions

Installing the Floor Supports (continued)

8. **Verify** that the bolts installed so far are tight.
9. **Position** the 1/4" plate at "J" locations.
10. **Position** an additional 1/4" washer at each "K" location.



Note: Shims from previous section are not shown for clarity.

Figure 12: Floor support locations (top view).

Installing the Liftgate

Caution: Be careful not to tip the liftgate over during the next steps. The liftgate will stand upright, but could be knocked over with a moderate force.

1. **Lift** the liftgate by the lifting angle with a fork truck (Figure 13).
2. **Place** the liftgate in the rear of the van:
 - Centered side to side
 - 2-1/2" from the closed rear doors at the center (Figure 12).

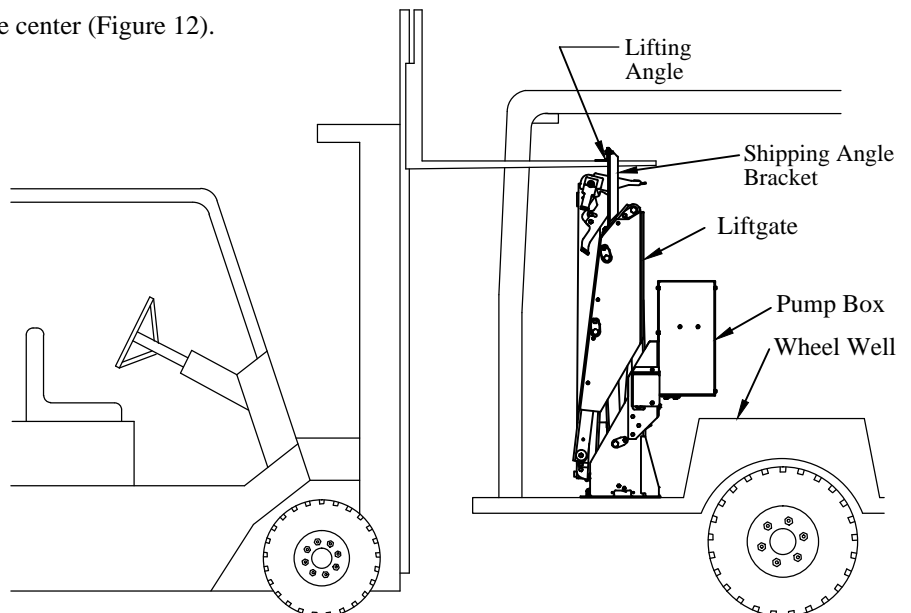


Figure 13: Lifting angle.

V2 Series Mounting Instructions

Installing the Liftgate (continued)

3. **Install** two (2) 3/8" x 2" bolts with 3/8" flat washer and square washer at "K" locations in the base plate, up from the bottom of the van floor (Figure 14 and Figure 15).
4. **Secure** previously installed bolts with 3/8" lock nut.
Do not tighten at this time.
5. **Insert** two (2) 3/8" x 2" bolts at "L" locations in the base plate, down through van floor (Figure 14 and Figure 15).
6. **Secure** previously installed bolts with square washer, 3/8" flat washer, and lock nut. Do not tighten at this time.
7. **Place** a 3/8" flat washer on remaining eight (8) 3/8" x 2" base plate bolts.
8. **Insert** eight (8) 3/8" x 2" bolts at "H", "J", "M", and "N" locations in the base plate, down through van floor (Figure 14 and Figure 16).

Note: The rest of the liftgate and shims are not shown for clarity.

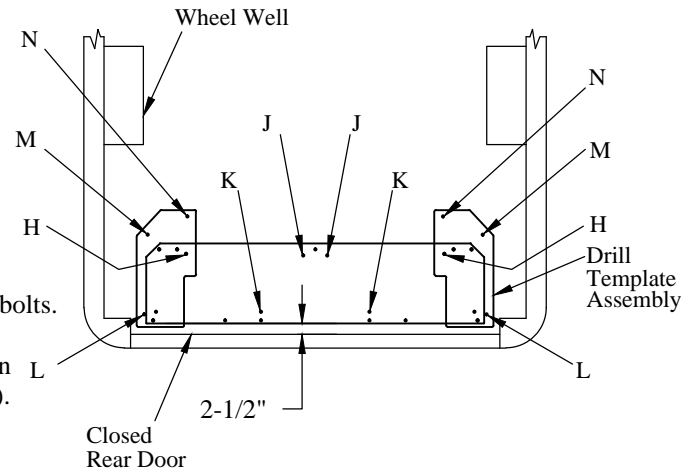


Figure 14: Bolt locations (top view).

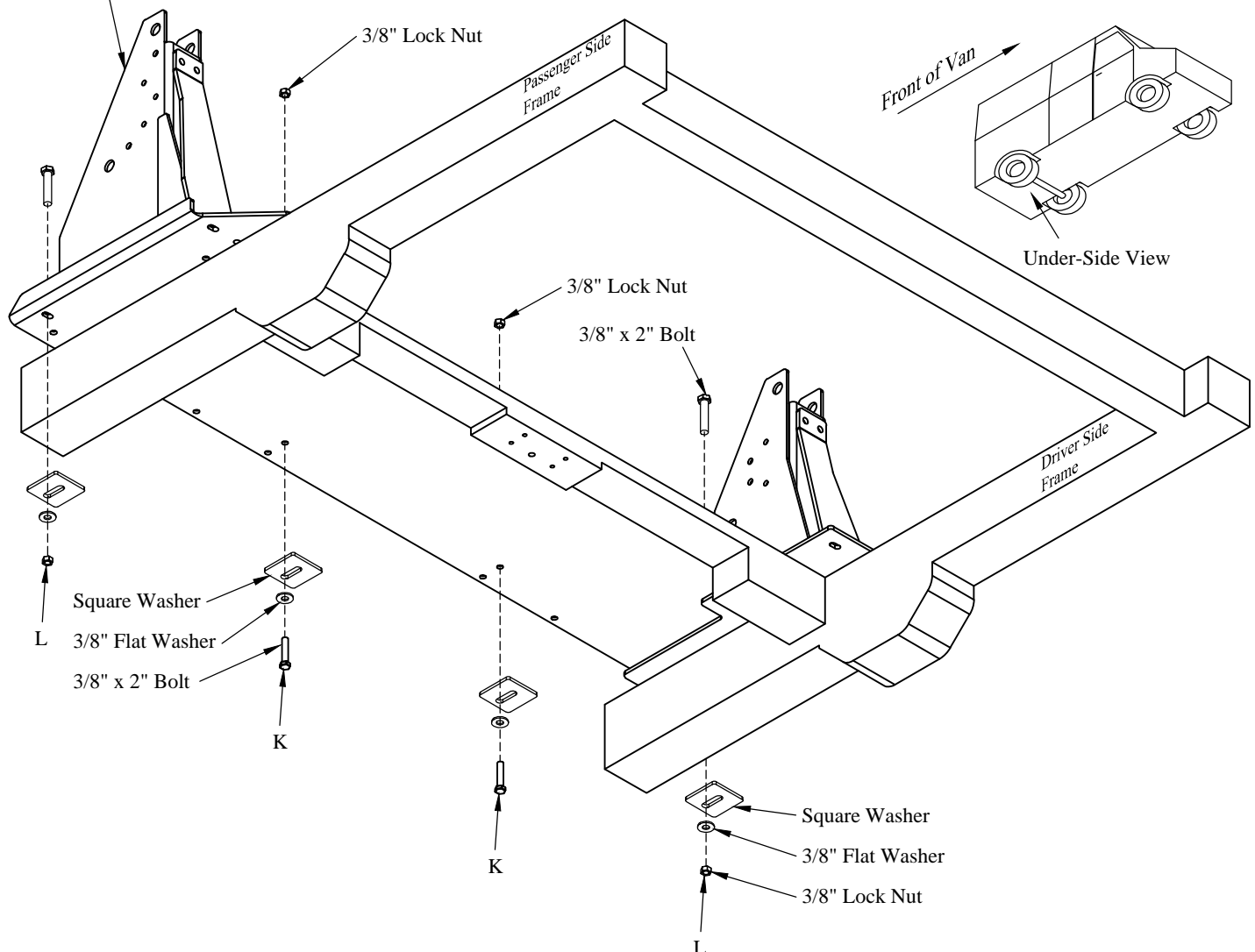
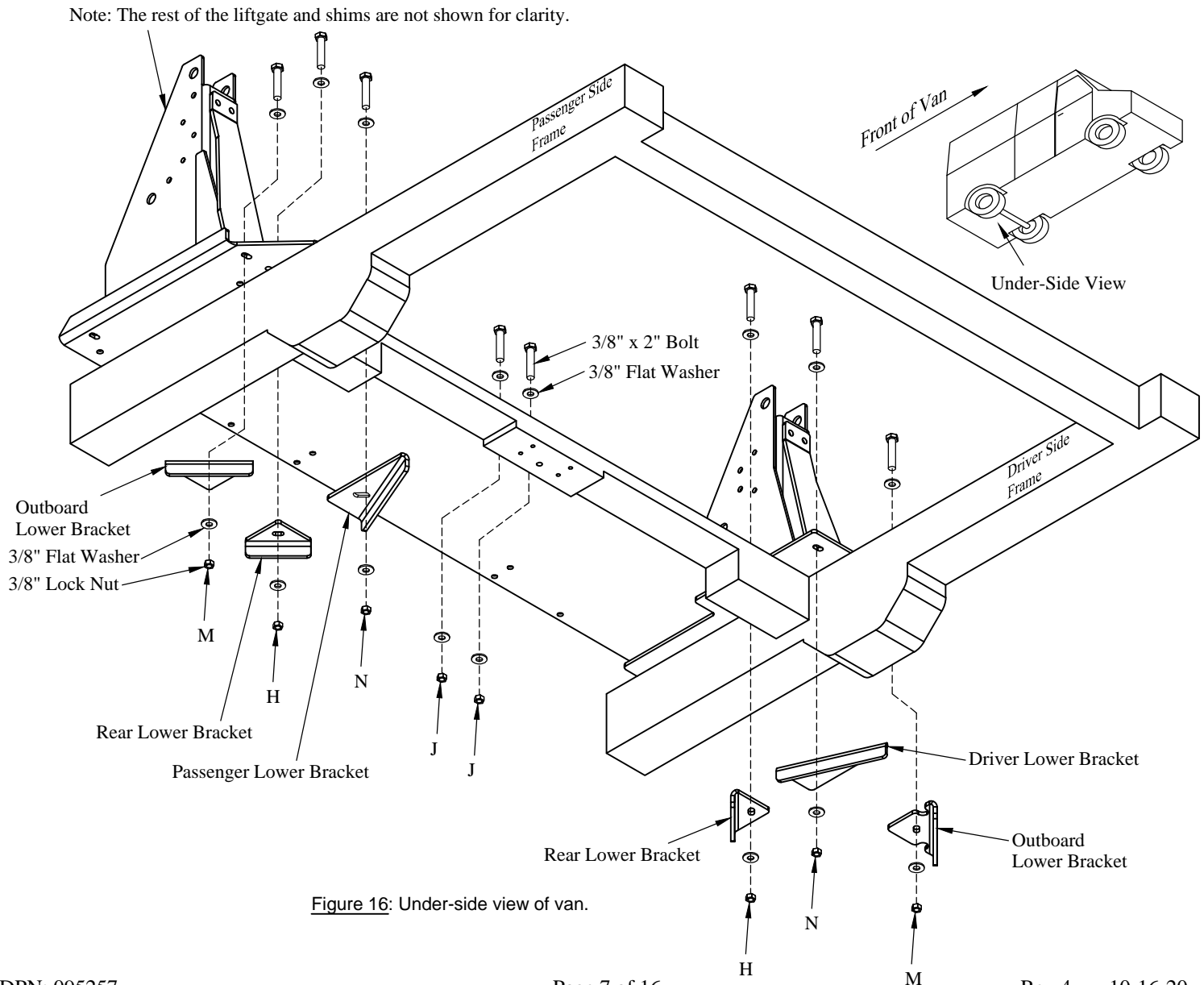


Figure 15: Under-side view of van.

V2 Series Mounting Instructions

Installing the Liftgate (continued)

9. **Trim** excess under coating in the locations for the brackets in the next steps, if needed.
10. **Install** the two (2) rear lower brackets at the "H" locations.
11. **Secure** previously installed brackets with 3/8" washer and lock nut. Do not tighten at this time.
12. **Install** the driver lower bracket and passenger lower bracket at the "N" locations.
13. **Secure** previously installed brackets with 3/8" washer and lock nut. Do not tighten at this time.
14. **Install** the outboard lower brackets at the "M" locations.
15. **Secure** previously installed brackets with 3/8" washer and lock nut. Do not tighten at this time.
16. **Install** a 3/8" washer and lock nut at the "J" locations.
17. **Tighten** all bolts in an alternating pattern.



V2 Series Mounting Instructions

Routing the Power Cables

1. **Install** the circuit breaker on the side of the driver seat pedestal, near the battery, leaving enough room for the power cables to be installed and so that the circuit breaker can easily be reset (Figure 18).

Note: Any time a hole is drilled in the vehicle, apply rust preventative to the bare metal.

2. **Check** for obstructions before drilling in the next steps.

3. **Drill** and **Deburr** a 1-1/4" hole in the van floor, near the power unit, to run the power cables through.
Use the supplied rubber grommet to protect the power cables from the sharp sheet metal edge of the drilled hole.

4. **Drill** a 7/8" hole in the bottom of the battery box, avoiding the battery, to run the power cables through.

Note: Follow the *Tommy Gate Recommended Electrical Wiring Guidelines* and wiring diagram (Figure 20) in the following steps.

5. **Route** the power cables under the vehicle from the liftgate, along the frame, to a location under the foot well (Figure 18).

6. **Separate** the positive(+) and negative(-) leads.

7. **Install** the supplied two-screw strain relief in the drilled 7/8" hole.

8. **Pull** the cable through newly installed strain relief.

9. **Cut** the positive(+) lead to the length required to reach the auxiliary (AUX) terminal of the circuit breaker.

10. **Cut** the remaining positive(+) lead long enough to reach from the circuit breaker battery (BAT) terminal to the positive(+) battery terminal.

11. **Cut** the negative(-) lead to the length required to reach the negative battery terminal.

<p>Important: The pump and motor unit for this lift can require significant electrical power at 12 volts D.C. Be sure that the negative(-) ground lead is securely connected to a sufficient vehicle ground point.</p>

V2 Series Mounting Instructions

Routing the Power Cables (continued)

12. **Install** the copper lugs and heat shrink tubing on all required ends.
13. **Connect** the circuit breaker and battery as outlined in the *Tommy Gate Recommended Electrical Wiring Guidelines* and wiring diagram (Figure 20).
14. **Tighten** screws on the power cable strain relief on the battery box.
15. **Check** for obstructions before using the self-drilling screws in the next step.
16. **Install** the plastic circuit breaker cover over the circuit breaker using the supplied #12 self-drilling screws (Figure 17).

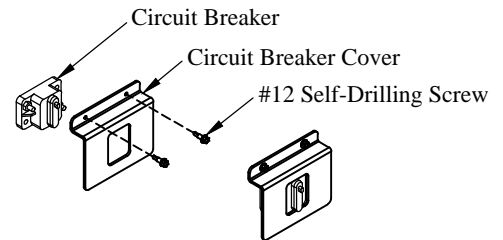


Figure 17: Circuit breaker cover.

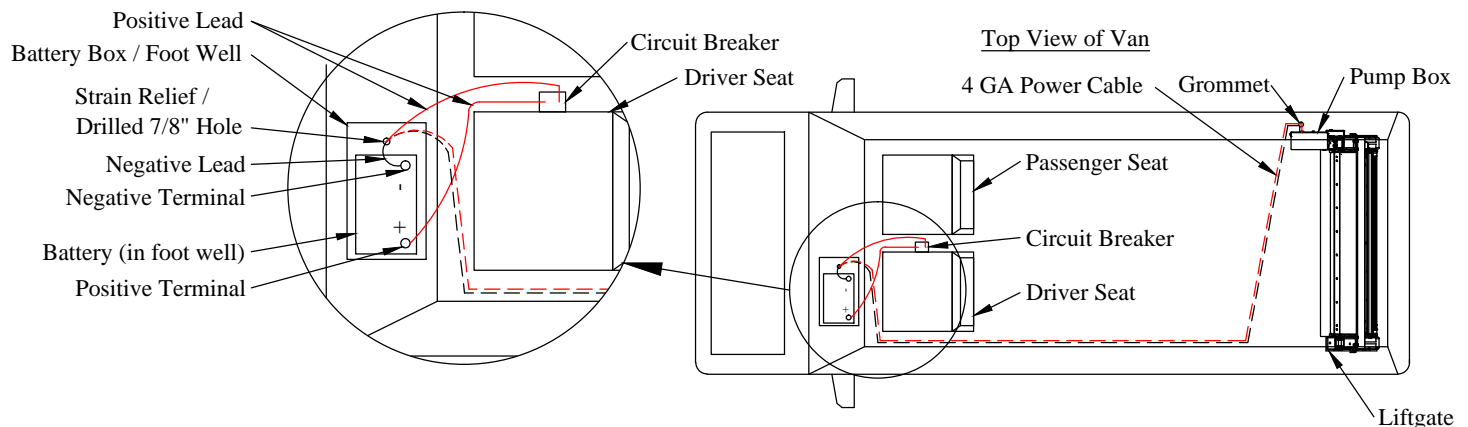


Figure 18: Electrical routing.

Installing the Floor Transition

1. **Position** the floor transition with one side on the liftgate and the other side on the van floor (Figure 19).
2. **Check** for obstructions before using the self-drilling screws in the next step.
3. **Secure** the floor transition to the van floor with the provided #8 self-drilling screws (1-1/4" or 2" long screws).

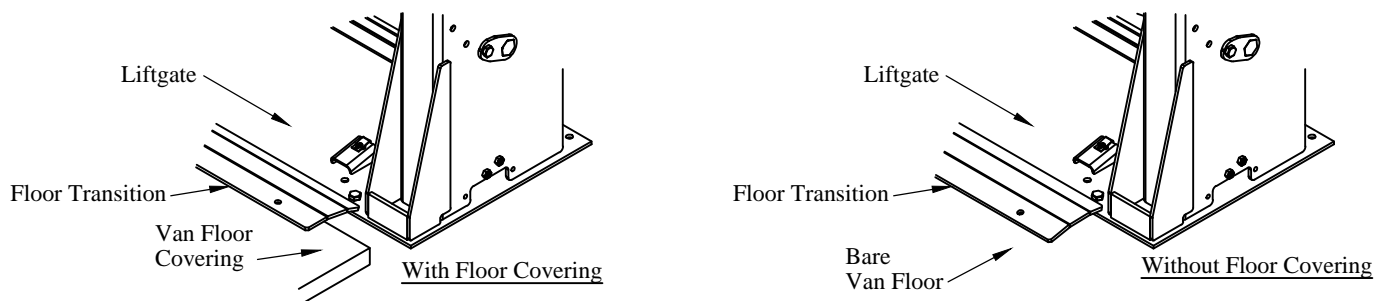


Figure 19: Floor transition.

!!! PLEASE READ AND FOLLOW ALL DIRECTIONS BEFORE PROCEEDING !!!

 **IMPORTANT**

[illegible]

Figure 20: Wiring Diagram.



V2 POWER UNIT CONTROL CIRCUIT

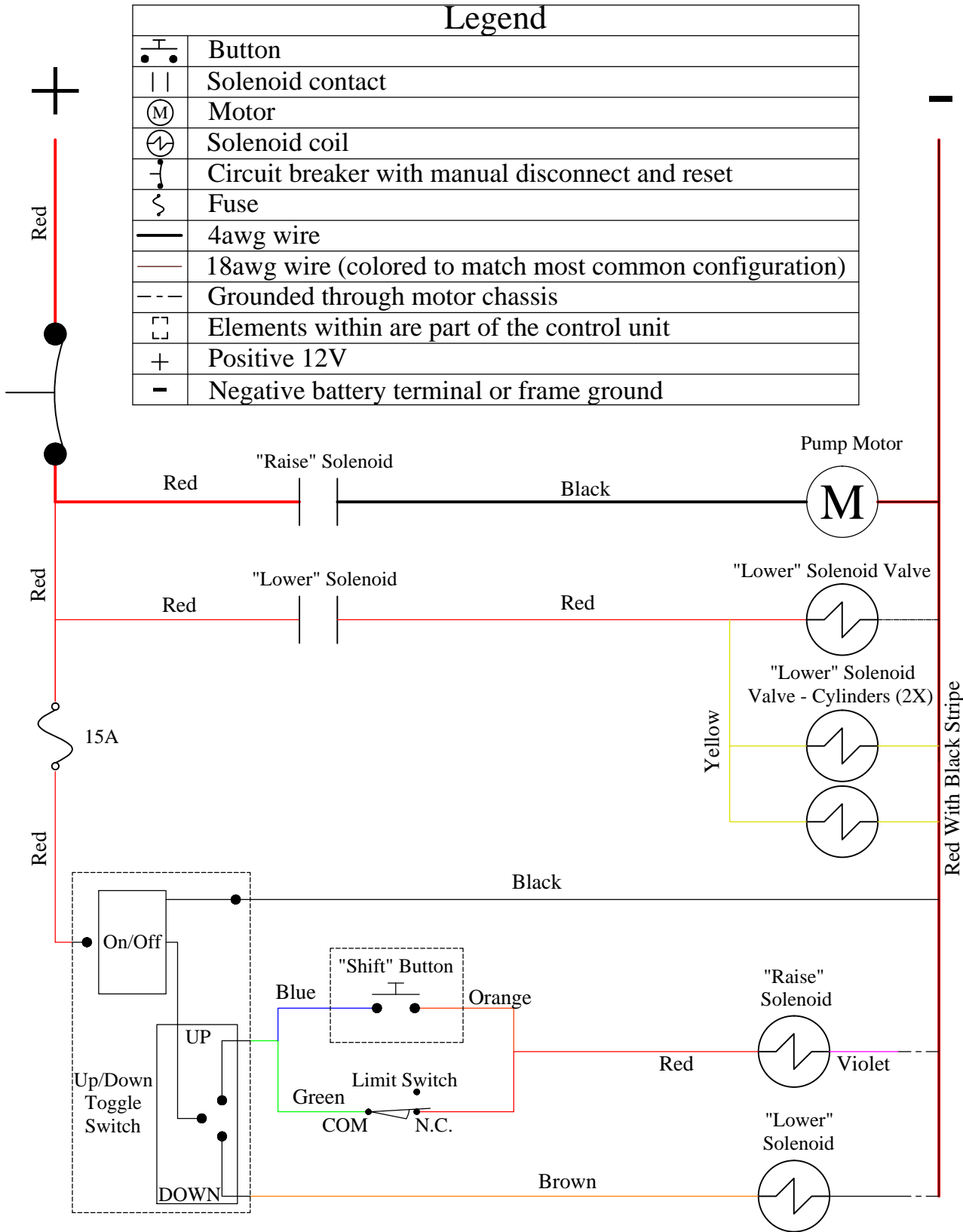


Figure 21: Power unit control circuit.

V2 Series Mounting Instructions

Finishing the Liftgate Installation

1. **Install** the "Do's and Do Not's" decal in a highly visible area in the vehicle cab. This decal is with the Owner's / Operator's Manual.
2. **Verify** that all mounting bolts and nuts have been installed and tightened.
3. **Reinstall** base plate cover on base plate with the screws previously removed (Figure 3).
4. **Apply** sealant to holes drilled in the floor for electrical cable routing.

Caution: Keep all foreign objects (body parts, tools, load weights, etc) away from the liftgate assembly and away from pinch points at all times when operating the liftgate.

5. **Unbolt** and **Remove** the lifting angle and brackets (Figure 22). There are weld nuts inside the vertical arm.
6. **Reinstall** two 3/8" bolts removed in previous step in driver side vertical arm.
7. **Select** a location to install the control hanging bracket. Use a location on the passenger side rear corner post of the van at a height that allows the entire pendant cord to be completely inside the van when stored (Figure 23).
8. **Lower** the liftgate to the ground.
9. **Clean** the location selected to ensure that it is free from dirt, oil, and grease.
10. **Remove** adhesive backing from control hanging bracket.
11. **Hold** the control hanging bracket with adhesive against the door pillar with firm pressure for one minute.
12. **Install** second control hanging bracket with supplied 3/8" bolts on the passenger side vertical arm where the lifting angle was removed (Figure 23).
13. **Reinstall** the spare tire. Make sure there are not any sharp screws or bolts that will puncture the tire when it is installed.

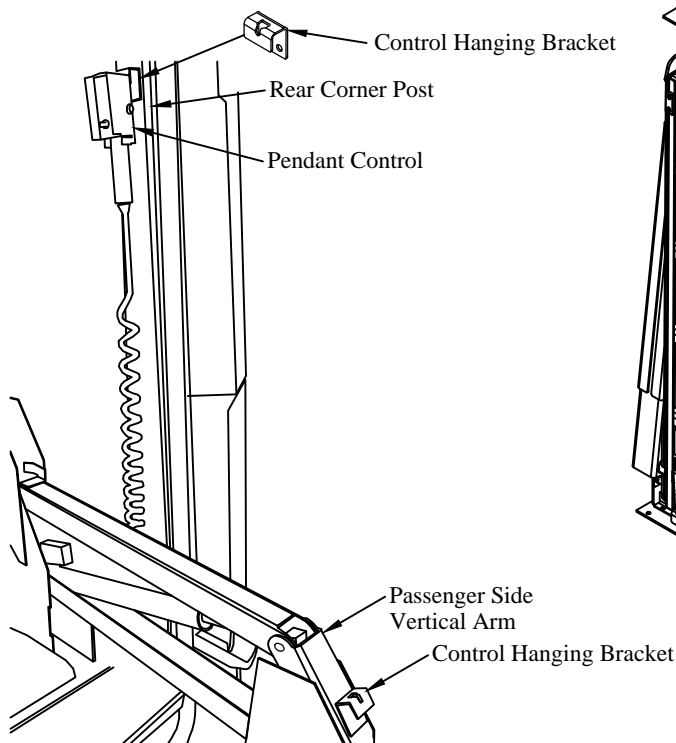


Figure 23: Control Hanging Brackets.

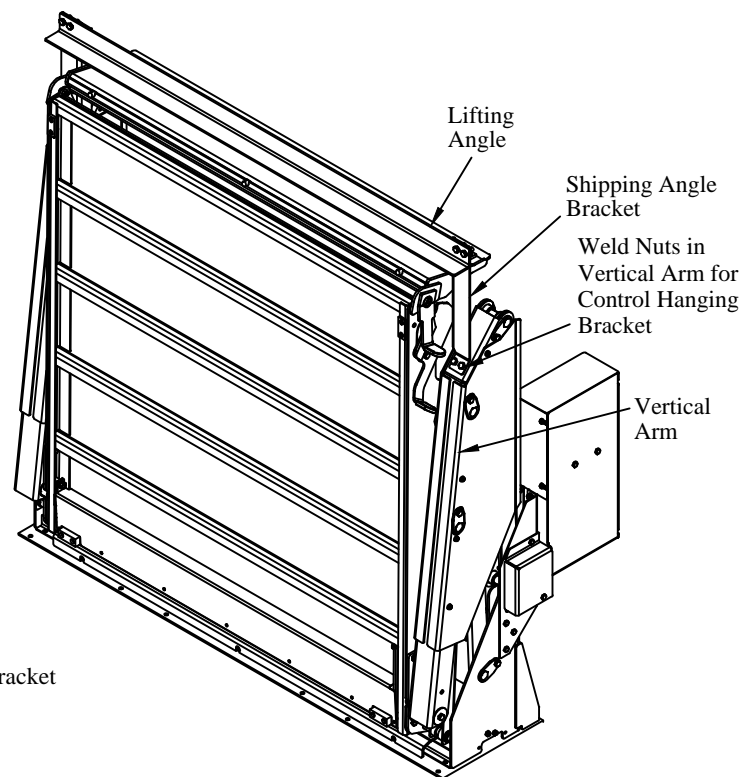


Figure 22: Lifting angle and vertical arm.

Adjusting the Platform to Stop at Bed Height

1. **Lower** the platform below bed height.
2. **Raise** the platform as high as it will go with just the pendant toggle.
3. **Check** if the platform loading surface is even with base plate cover (Figure 26).
If it is even, skip to the next section.
If it is not even, proceed to the next step.
4. **Position** the platform so that it is even with the top of the base plate cover (Figure 26).
5. **Remove** the limit switch cover by removing two (2) 5/16" bolts and nuts (Figure 24).
6. **Loosen** the bolts holding the limit switch (Figure 24).
7. **Move** the limit switch out and then back in until it just clicks.
8. **Tighten** the limit switch bolts with the limit switch in the position described in the previous step.
9. **Install** the limit switch cover with 5/16" bolts and nuts. Be careful not to over tighten the 5/16" bolts (Figure 24).

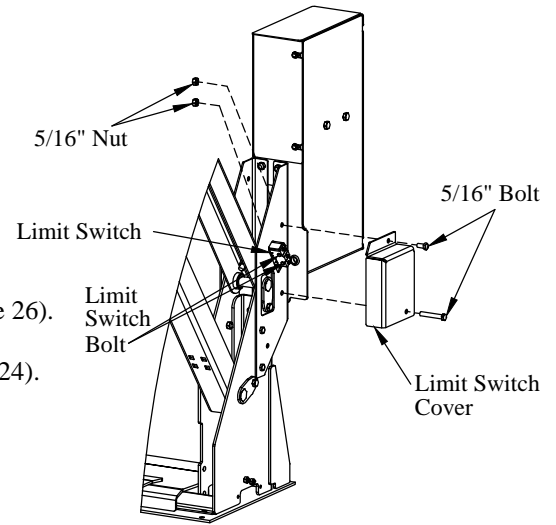


Figure 24: Limit Switch.

Adjusting the Platform Tilt

1. **Park** the vehicle on level ground.
2. **Lower** the liftgate to the ground. Make sure the liftgate clears the bumper.
The platform taper end should touch the ground.
The platform taper end and the hinge end should touch the ground at about the same time.

Note: If the platform tilt is properly adjusted, skip to the next section. Otherwise proceed to the next step.

3. **Adjust** the platform set screws until the platform taper end just rests on the ground (Figure 25).
Turn the set screws in to raise the taper end, and out to lower the taper end.

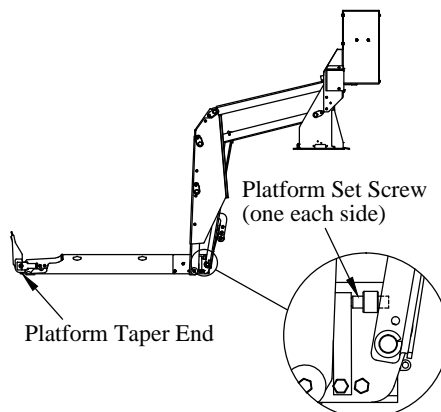


Figure 25: Platform.

Adjusting the Threshold Bridge

1. **Raise** the platform as high as it will go with just the pendant toggle (Figure 26).
2. **Lower** the platform 1".
3. **Adjust** each bridge close wheel so that it is tight against the bottom of the threshold bridge (Figure 26).
4. **Verify** that:
 - The bridge and bridge close wheels do not hit the bumper, as the lift is lowered.
 - The bridge comes to rest on the base plate cover, without jamming into the base plate cover, when raised to bed height.
5. **Raise and Close** the platform.
6. **Verify** that the rear doors will close without hitting the platform.
7. **Remove** platform stop shims, if needed on FA34 platform, for more door clearance.
Make sure to use the same number of shims in each side (Figure 27).

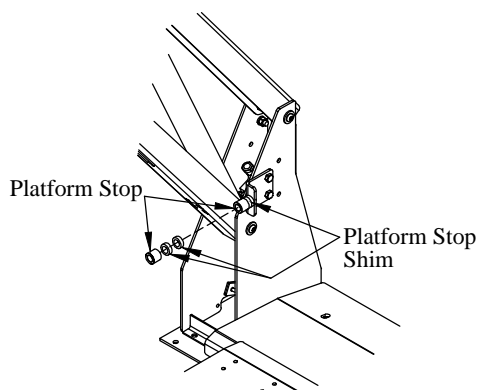


Figure 27: Platform stops.

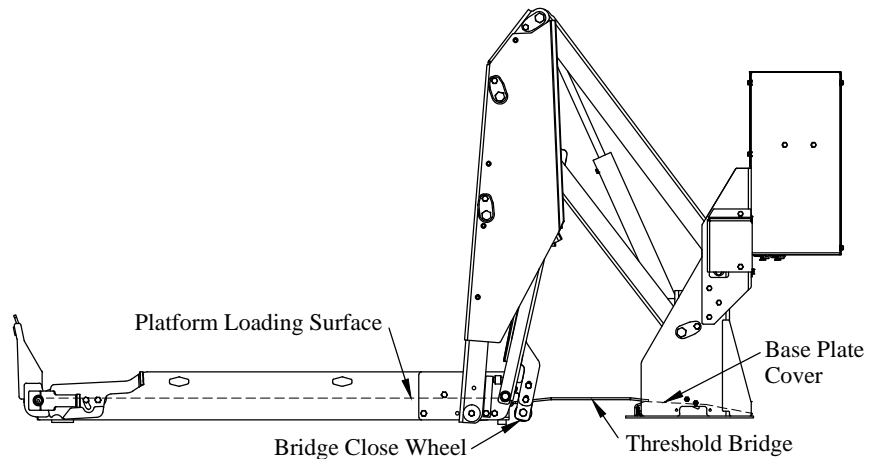


Figure 26: Platform and threshold bridge.

Testing the Operation of the Liftgate

Caution: Keep all foreign objects (body parts, tools, load weights, etc) away from the liftgate assembly and away from pinch points at all times when operating the liftgate.

1. **Check** operation of the safety control for proper lift operation.
Be sure the "liftgate activated" light shuts off automatically after 90 seconds of not being used.
2. **Raise** and **Lower** the unloaded platform on a flat surface. The platform should stay even from side to side.
The liftgate power unit should raise and lower the unloaded platform smoothly and easily.
3. **Load** the platform with the rated capacity as described in the Owner's / Operator's Manual and **Measure** the time necessary to raise the platform. The platform should be fully raised in about 18 seconds.
4. **Examine** the platform for any downward creep.
With the platform raised and loaded, you should not be able to see the platform creeping down.
5. **Time** the lowering operation with the platform still loaded.
The platform should reach the ground in about 6 seconds (time may be longer in cold weather).
6. **Remove** the load from the platform and **Examine** the liftgate and vehicle for any problems such as hydraulic oil leaks, loose wiring, etc.
7. **Raise** and **Fold** the platform using the "shift" button on the control.
Be sure the folding function requires the use of the "shift" button.
8. **Hang** the control on the control hanger on the door pillar.
9. **Place** Owner's / Operator's Manual in the vehicle.

Painting the Liftgate (if needed)

Your Tommy Gate has been primed with a gray polyurethane and painted with a black semi-gloss polyurethane topcoat to protect it from the environment. No additional paint is required unless shipping or installation damage or outdoor storage exposure has deteriorated the Tommy Gate paint. **Tommy Gate will not be responsible for shipping or installation damage or outdoor storage exposure that has marred or otherwise deteriorated the Tommy Gate paint.**

If you need to refinish the liftgate you should do the following:

1. **Remove** any dirt, oil, grease, salt, or other contamination by washing with a mild detergent solution.
2. **Rinse** thoroughly with fresh water and allow to dry.
3. Lightly **Scuff Sand** the Tommy Gate topcoat.
4. **Sand** and **Spot Prime** any area of the Tommy Gate paint that shows signs of damage or deterioration.
5. **Mask** off all safety decals, cylinder shafts and vents before painting.

Warning: Paint over spray on the cylinder shaft(s) or vent(s) will damage the cylinder seals and void warranty.

6. After proper cleaning and surface preparation, **Apply** desired finish coat per paint manufacturer's recommendations.
7. **Remove** the masking from the safety decals and cylinders.
8. **Check** to ensure that all decals are clean and legible. Additional decals are available from the factory, if needed.

WIRE ROUTING

- (1) When routing wires, avoid heat (above 180°F), abrasion, vibration, metal edges, screws, and trim fasteners. If such routings are not possible, protective devices must be used. If wires must cross a metal edge, the edge should be covered with a protective shield and the wiring fastened within 3 inches on each side of the edge.
- (2) Grommets must be used where wires pass through holes in sheet metal, castings, and / or frame rails. Do not bend wires in a radius smaller than 10 times the wire diameter.
- (3) Routing wires into areas exposed to wheel wash should be avoided. If this cannot be avoided protective shields are required to protect the wires from stones, ice, salt and water damage. Provide a drip loop to prevent moisture from being conducted into switches, relays, circuit breakers, and fuses.
- (4) Wires should be supported every 18 inches with plastic zip ties or rubber-lined clips.
- (5) Wires must be routed to clear moving parts by at least 3 inches unless positively fastened or protected by a conduit. If wiring must be routed between two members where relative motion can occur, the wiring should be secured to each member, with enough wire slack to allow flexing without damage to the wire.
- (6) Maintain at least a 6 inch clearance from exhaust system components. If this is not possible, high temperature insulation and heat shields are required. Existing OEM heat shields, insulation, and wire shielding must be maintained.
- (7) Do not route or attach electrical wires to fuel lines. Route electrical wires at least 1-1/2 inches away from the engine.

BATTERY, WIRE, TERMINALS, AND CONNECTORS

- (1) Wire attachments at the battery must be protected from tension loads so there is no undue strain on the battery terminals. Wires should be routed down rather than horizontally from the terminals with no sharp bends adjacent to the connections.
- (2) Battery power for your Tommy Gate should come directly from the battery or approved connection point through the supplied circuit breaker or fuse. The circuit breaker or fuse should be installed as close to the battery as possible.
- (3) Avoid splicing power cables. If splicing is necessary, the most durable splice joint will be bare metal barrel crimped, flow-soldered and covered with adhesive lined heat shrink tubing. Strip the wire ends making sure that individual conductor strands are not damaged. Use only rosin core solder, proper crimping tools, and wire with a gauge at least equivalent to the circuit being lengthened. Do not use electrical tape.
- (4) Battery cable terminals will be bare metal barrel crimped or flow-soldered and covered with adhesive lined heat shrink tubing.
- (5) Use wire connectors with locking features such as positive locking, inertia locking, bolt together, and soft mold-over with locking external retainers.

GENERAL

- (1) All frame contact areas must be wire brushed to bare metal, free of paint, dirt, and grease. Frame connections must be made using hardened flat washers under the bolt head and lock nuts. Corrosion preventive grease or compound is to be applied to the terminal area of the frame connection.
- (2) Frame cross members are not recommended as part of the ground return.
- (3) All circuit breakers and fuses should be located in one easily serviceable location with a means provided for identification of circuit function and current rating. If possible, avoid putting circuit breakers or fuses in the vehicle cab.
- (4) Before welding to the chassis disconnect the battery. Also disconnect the power train, engine, valve, and transmission control modules.
- (5) Do not alter vehicle ignition, starting, and / or charging systems. Do not reroute engine compartment wiring.
- (6) Full copper circuitry and standardized polarity grounds are recommended.
- (7) Never increase the rating of a factory installed fuse or circuit breaker.
- (8) Disconnect the battery negative (ground) wire prior to any vehicle modification.

Following the above guidelines will provide you with years of trouble free service. Failing to incorporate the above guidelines may result in a voided warranty. Non-compliance with the guidelines above may result in a failure of electrical components, shutdown of engines, loss of backup brake systems, and the possibility of fire.