Sprinter 2500/3500/4500, 170 WB, EXTENDED ONLY 2007-present

Note: Mounting kits for V2 liftgates are intended for the specified vehicle model only. Use of a mounting kit in a vehicle or manner other than intended is NOT recommended by Tommy Gate. Using an incorrect mounting kit will likely result in damage to the van's bumper, door and floor area, as well as to the lifting and folding mechanism of the liftgate.
 Note: V2 Series liftgate are not compatible with floor mounted rear heat or rear air conditioning.

Table 1: Parts list.

Note: This application requires a liftgate with a 37-foot power cable, option E3.

Preparing the Gate



Cover Screw

Preparing the Gate (continued)

Caution: Be careful not to tip the liftgate over during the next steps. The liftgate will stand upright, but could be knocked over with a moderate force.

- 9. Remove the screws and bolts fastening the liftgate to the pallet.
- **10.** Lift the liftgate by the lifting angle with a fork truck or hoist (Figure 3).
- **11.** Lower the liftgate onto the ground.
- **12. Remove** the drill template from the pallet (Figure 1).

Preparing the Van

- **1. Remove** the spare tire.
- 2. Remove and Save the plastic threshold at the rear door.
- 3. Place the drill template in the rear of the van (Figure 4):Centered side to side.
 - 5-1/8" from the closed rear doors at the center.
 - Angled corners toward the front of the van.
 - Angled corners toward the front of the val.
 Holes "A" and "B" toward the front of the val.
 - Holes "C" and "D" toward the rear of the van.
- **4. Verify** that the drill template is located within 1/16" of dimensions above. The drill template needs to be located accurately for the brackets to fit properly.
- 5. Skip steps 6-13 if the van has a bare metal floor.
- 6. Mark the floor covering around the template, leaving clearance as shown (Figure 5).
- 7. Remove the drill template.
- 8. Remove the screws that hold down the rear-most portion of the floor covering, if needed. 3/4'
- 9. Insert a piece of thin plywood or metal sheet between the flooring and metal van floor. This will protect the metal van floor from drilling and cutting in the next steps.
- Cut the flooring where previously marked. Do not cut through the metal van floor for this step.
- 11. Remove the protective plywood or metal sheet that was inserted in a previous step.
- **12. Place** the drill template in the rear of the van (Figure 4):
 - Centered side to side.
 - 5-1/8" from the closed rear doors at the center.
 - Angled corners toward the front of the van.
 - Holes "A" and "B" toward the front of the van.
 - Holes "C" and "D" toward the rear of the van.
- **13.** Verify that the drill template is located within 1/16" of dimensions above.
 - The drill template needs to be located accurately for the brackets to fit properly.







Preparing the Van (continued)

- 14. Check for obstructions before drilling in the next steps.
- Note: Do not drill all holes in the template, they are not all used for this application. Only drill holes when indicated. Any time a hole is drilled in the vehicle, apply rust preventative to the bare metal.
- 15. Drill 3/8" holes in nine (9) locations in the template. Drill "A", "B", "C", "D", and "F" locations only, skip all others (Figure 6). Insert a 3/8" bolt into each hole as it is drilled to maintain hole alignment and template position.
- **16. Remove** the drill template.
- 17. Replace the floor covering screws, if previously removed.



Figure 6: Drilling location (top view).

Installing the Rib Shims

Note: The rib shims are used to fill the space between the top and bottom of the ribs.

- **Important:** Do not omit this section. Without the support of the rib shims, the van floor will be damaged when tightening the bolts.
- **1. Position** a "rear" shim near each "D" location to fill the low spot in the floor (Figure 7).
- 2. Position one (1) 7 GA "U" shaped shim, on top of the "rear" shim, in the spaces between the ribs at each "D" location (Figure 7).
- 3. Align the hole in the "U" shaped shim with the slot in the "rear" shim. Be sure not to cover any drilled holes in the floor with the "U" shaped shim.
- 4. Check for obstructions before drilling in the next step.
- 5. Secure the "rear" shim to the floor with a #8 self-driling screw, using the 1/2" hole in the "U" shaped shim as a guide.



Installing the Rib Shims (continued)

- 6. Position a 10 GA "U" shaped shim on top of the 7 GA "U" shaped shim at each "D" location (Figure 8).
- **7. Position** one (1) 7 GA "front" shim together with one (1) 10 GA "front" shim near each "F" location (Figure 8). Do not fasten these to the floor yet, it will be done later.
- 8. Position one (1) 7 GA shim together with one (1) 10 GA shim in the spaces between the ribs at each "C" location (Figure 8).
- 9. Position three (3) 1/4" shims in the spaces between the ribs, in the center valley at the "A" location (Figure 8).
- 10. Verify that the tops of the shims are even with, or slightly above, the tops of the floor ribs.
- 11. Trim or Grind the plastic rear threshold to fit around the rib shims at the "D" locations.



Figure 8: Rib shim locations (top view).

Installing the Floor Supports

- **1. Position** the 1/4" floor supports in the van (Figure 9).
- 2. Position an additional 1/4" spacer at each "C" location (Figure 9). These spacers are being added to the shims at this location.
- 3. Position an additional 1/4" spacer at the "A" location (Figure 9). This spacer is being added to the shims at this location.
- 4. Align the holes in the "C" shaped spacers with the holes in the "front" shims.
- 5. Check for obstructions before drilling in the next step.
- 6. Secure the "front" shims to the floor with two (2) #8 self-driling screws, using the 1/2" holes in the "C" shaped spacers as a guide.
- 7. **Reinstall** the rear threshold.



Note: Shims from previous section are not shown for clarity.

Figure 9: Floor support locations (top view).

Installing the Liftgate

Caution: Be careful not to tip the liftgate over during the next steps. The liftgate will stand upright, but could be knocked over with a moderate force.

- 1. Lift the liftgate by the lifting angle with a fork truck (Figure 11).
- **2. Place** the liftgate in the rear of the van:
 - Centered side to side
 - 5-1/8" from the closed rear doors at the center (Figure 10).
- **3.** Place a 3/8" flat washer on each base plate bolt.
- 4. Insert base plate bolts into holes in base plate, down through van floor (Figure 10).
 - (1) 3/8" x 4" bolts at the "A" location.
 - (4) 3/8" x 2" bolts at "C" and "D" locations.
 - (4) 3/8" x 2-1/2" bolts at "B" and "F" locations.



Figure 10: Drilling location (top view).



Figure 11: Lifting angle.

Installing the Liftgate (continued)

- **5. Install** an offset backer, 3/8" flat washer, and lock nut on each of the "C" and "D" location bolts (Figure 12). The rounded part (not the straight edge) of the offset backer should contact the van. Do not tighten at this time.
- **6. Install** a square washer, 3/8" flat washer, and lock nut on the "A" location bolt (Figure 12). Do not tighten at this time.



Figure 12: Under-side view of van.

Installing the Liftgate (continued)

- 7. Trim any excessive under coating material where the mounting channels will make contact (Figure 13). The channels that mount here need to contact evenly, but Do Not cut down to bare metal.
- 8. Position a 7GA spacer onto the "B" and "F" location bolts (Figure 13).
- 9. Position a mounting channel onto the "B" and "F" location bolts (Figure 13). Make sure the mounting channel fits snug and contacts the tie down reinforcements.
- 10. Position a mounting angle onto the "B" and "F" location bolts (Figure 13).
- 11. Secure the mounting brackets with 3/8" flat washers and lock nuts (Figure 13). Do not tighten at this time.
- 12. Tighten the "A", "B", "C", "D", and "F" position nuts in an alternating pattern (Figures 12 and 13). Do not over-tighten and warp the base plate or crush the van frame.



Routing the Power Cables

- Note: If an auxiliary battery is installed on the vehicle, connect to it using the recommended connection points and position circuit breaker as close to battery as possible.
- **1. Install** the circuit breaker on the side of the driver seat pedestal, near the battery, leaving enough room for the power cables to be installed and so that the circuit breaker can easily be reset (Figure 15).

Note: Any time a hole is drilled in the vehicle, apply rust preventative to the bare metal.

- 2. Check for obstructions before drilling in the next steps.
- **3. Drill** and **Deburr** a 1-1/4" hole in the van floor, near the power unit, to run the power cables through. Use the supplied rubber grommet to protect the power cables from the sharp sheet metal edge of the drilled hole.
- 4. Drill a 7/8" hole in the rear of the battery box, avoiding the battery, to run the power cables through.

Note: Follow the Tommy Gate Recommended Electrical Wiring Guidelines and wiring diagram (Figure 17) in the following steps.

- 5. Route the power cables under the vehicle from the liftgate, along the frame, to a location near the foot well (Figure 15).
- **6. Separate** the positive(+) and negative(-) leads.
- 7. Install the supplied two-screw strain relief in the drilled 7/8" hole.
- 8. Pull the cable through newly installed strain relief.
- 9. Cut the positive(+) lead to the length required to reach the auxiliary (AUX) terminal of the circuit breaker.
- **10.** Cut the remaining positive(+) lead long enough to reach from the circuit breaker battery (BAT) terminal to the positive(+) battery terminal.
- **11.** Cut the negative(-) lead to the length required to reach the body grounding point near the accelerator pedal.

Important: The pump and motor unit for this lift can require significant electrical power at 12 volts D.C. Be sure that the negative(-) ground lead is securely connected to a sufficient vehicle ground point.

Routing the Power Cables (continued)

- 12. Install the copper lugs and heat shrink tubing on all required ends.
- **13.** Connect the circuit breaker and battery as outlined in the *Tommy Gate Recommended Electrical Wiring Guidelines* and wiring diagram (Figure 17).
- 14. Tighten screws on the power cable strain relief on the battery box.
- 15. Check for obstructions before using the self-drilling screws in the next step.
- **16. Install** the plastic circuit breaker cover over the circuit breaker using the supplied #12 self-drilling screws (Figure 14).



Figure 14: Circuit breaker cover.



Installing the Floor Transition

- 1. Position the floor transition with one side on the liftgate and the other side on the van floor (Figure 16).
- 2. Check for obstructions before using the self-drilling screws in the next step.
- 3. Secure the floor transition to the van floor with the provided #8 self-drilling screws (1-1/4" or 2" long screws).



Figure 16: Floor transition. Page 10 of 17



V2 POWER UNIT CONTROL CIRCUIT



Figure 18: Power unit control circuit.

Finishing the Liftgate Installation

- 1. Install the "Do's and Do Not's" decal in a highly visible area in the vehicle cab. This decal is with the Owner's / Operator's Manual.
- 2. Verify that all mounting bolts and nuts have been installed and tightened.
- 3. Reinstall base plate cover on base plate with the screws previously removed (Figure 3).
- 4. Apply sealant to holes drilled in the floor for electrical cable routing.

Caution: Keep all foreign objects (body parts, tools, load weights, etc) away from the liftgate assembly and away from pinch points at all times when operating the liftgate.

- 5. Unbolt and Remove the lifting angle and brackets (Figure 19). There are weld nuts inside the vertical arm.
- 6. Reinstall two 3/8" bolts removed in previous step in driver side vertical arm.
- **7.** Select a location to install the control hanging bracket. Use a location on the passenger side rear corner post of the van at a height that allows the entire pendant cord to be completely inside the van when stored (Figure 20).
- **8.** Lower the liftgate to the ground.
- 9. Clean the location selected to ensure that it is free from dirt, oil, and grease.
- 10. Remove adhesive backing from control hanging bracket.
- 11. Hold the control hanging bracket with adhesive against the door pillar with firm pressure for one minute.
- **12. Install** second control hanging bracket with supplied 3/8" bolts on the passenger side vertical arm where the lifting angle was removed (Figure 19).
- 13. Reinstall the spare tire. Make sure there are not any sharp screws or bolts that will puncture the tire when it is installed.



Adjusting the Platform to Stop at Bed Height

- 1. Lower the platform below bed height. 2. Raise the platform as high as it will go with just the pendant toggle. 5/16" Nut 3. Check if the platform loading surface is even with base plate cover (Figure 23). 5/16" Bolt If it is even, skip to the next section. Limit Switch If it is not even, proceed to the next step. Limit 4. Position the platform so that it is even with the top of the base plate cover (Figure 23). Switch Bolt² 5. Remove the limit switch cover by removing two (2) 5/16" bolts and nuts (Figure 21). Limit Switch Cover 6. Loosen the bolts holding the limit switch (Figure 21). 7. Move the limit switch out and then back in until it just clicks. **8.** Tighten the limit switch bolts with the limit switch in the position described in the previous step. Figure 21: Limit Switch.

9. Install the limit switch cover with 5/16" bolts and nuts. Be careful not to over tighten the 5/16" bolts (Figure 21).

Adjusting the Platform Tilt

- 1. Park the vehicle on level ground.
- 2. Lower the liftgate to the ground. Make sure the liftgate clears the bumper. The platform taper end should touch the ground. The platform taper end and the hinge end should touch the ground at about the same time.

Note: If the platform tilt is properly adjusted, skip to the next section. Otherwise proceed to the next step.

3. Adjust the platform set screws until the platform taper end just rests on the ground (Figure 22). Turn the set screws in to raise the taper end, and out to lower the taper end.



Figure 22: Platform.



Adjusting the Threshold Bridge

- 1. Raise the platform as high as it will go with just the pendant toggle (Figure 23).
- 2. Lower the platform 1".
- 3. Adjust each bridge close wheel so that it is tight against the bottom of the threshold bridge (Figure 23).
- 4. Verify that:
 - The bridge and bridge close wheels do not hit the bumper, as the lift is lowered.
 - The bridge comes to rest on the base plate cover, without jamming into the base plate cover, when raised to bed height.
- 5. Raise and Close the platform.
- 6. Verify that the rear doors will close without hitting the platform.
- **7. Remove** platform stop shims, if needed on FA34 platform, for more door clearance. Make sure to use the same number of shims in each side (Figure 24).





Figure 23: Platform and threshold bridge.

Testing the Operation of the Liftgate

- **Caution**: Keep all foreign objects (body parts, tools, load weights, etc) away from the liftgate assembly and away from pinch points at all times when operating the liftgate.
- 1. Check operation of the safety control for proper lift operation. Be sure the "liftgate activated" light shuts off automatically after 90 seconds of not being used.
- **2. Raise** and **Lower** the unloaded platform on a flat surface. The platform should stay even from side to side. The liftgate power unit should raise and lower the unloaded platform smoothly and easily.
- **3. Load** the platform with the rated capacity as described in the Owner's / Operator's Manual and **Measure** the time necessary to raise the platform. The platform should be fully raised in about 18 seconds.
- **4. Examine** the platform for any downward creep. With the platform raised and loaded, you should not be able to see the platform creeping down.
- **5. Time** the lowering operation with the platform still loaded. The platform should reach the ground in about 6 seconds (time may be longer in cold weather).
- **6. Remove** the load from the platform and **Examine** the liftgate and vehicle for any problems such as hydraulic oil leaks, loose wiring, etc.
- **7. Raise** and **Fold** the platform using the "shift" button on the control. Be sure the folding function requires the use of the "shift" button.
- 8. Hang the control on the control hanger on the door pillar.
- 9. Place Owner's / Operator's Manual in the vehicle.

Painting the Liftgate (if needed)

Your Tommy Gate has been primed with a gray polyurethane and painted with a black semi-gloss polyurethane topcoat to protect it from the environment. No additional paint is required unless shipping or installation damage or outdoor storage exposure has deteriorated the Tommy Gate paint. Tommy Gate will not be responsible for shipping or installation damage or outdoor storage exposure that has marred or otherwise deteriorated the Tommy Gate paint.

If you need to refinish the liftgate you should do the following:

- 1. Remove any dirt, oil, grease, salt, or other contamination by washing with a mild detergent solution.
- 2. Rinse thoroughly with fresh water and allow to dry.
- 3. Lightly Scuff Sand the Tommy Gate topcoat.
- 4. Sand and Spot Prime any area of the Tommy Gate paint that shows signs of damage or deterioration.
- 5. Mask off all safety decals, cylinder shafts and vents before painting.

Warning: Paint over spray on the cylinder shaft(s) or vent(s) will damage the cylinder seals and void warranty.

- 6. After proper cleaning and surface preparation, Apply desired finish coat per paint manufacturer's recommendations.
- 7. Remove the masking from the safety decals and cylinders.
- 8. Check to ensure that all decals are clean and legible. Additional decals are available from the factory, if needed.





WIRE ROUTING

- (1) When routing wires, avoid heat (above 180°F), abrasion, vibration, metal edges, screws, and trim fasteners. If such routings are not possible, protective devices must be used. If wires must cross a metal edge, the edge should be covered with a protective shield and the wiring fastened within 3 inches on each side of the edge.
- (2) Grommets must be used where wires pass through holes in sheet metal, castings, and / or frame rails. Do not bend wires in a radius smaller than 10 times the wire diameter.
- (3) Routing wires into areas exposed to wheel wash should be avoided. If this cannot be avoided protective shields are required to protect the wires from stones, ice, salt and water damage. Provide a drip loop to prevent moisture from being conducted into switches, relays, circuit breakers, and fuses.
- (4) Wires should be supported every 18 inches with plastic zip ties or rubber-lined clips.
- (5) Wires must be routed to clear moving parts by at least 3 inches unless positively fastened or protected by a conduit. If wiring must be routed between two members where relative motion can occur, the wiring should be secured to each member, with enough wire slack to allow flexing without damage to the wire.
- (6) Maintain at least a 6 inch clearance from exhaust system components. If this is not possible, high temperature insulation and heat shields are required. Existing OEM heat shields, insulation, and wire shielding must be maintained.
- (7) Do not route or attach electrical wires to fuel lines. Route electrical wires at least 1-1/2 inches away from the engine.

BATTERY, WIRE, TERMINALS, AND CONNECTORS

- (1) Wire attachments at the battery must be protected from tension loads so there is no undue strain on the battery terminals. Wires should be routed down rather than horizontally from the terminals with no sharp bends adjacent to the connections.
- (2) Battery power for your Tommy Gate should come directly from the battery or approved connection point through the supplied circuit breaker or fuse. The circuit breaker or fuse should be installed as close to the battery as possible.
- (3) Avoid splicing power cables. If splicing is necessary, the most durable splice joint will be bare metal barrel crimped, flow-soldered and covered with adhesive lined heat shrink tubing. Strip the wire ends making sure that individual conductor strands are not damaged. Use only rosin core solder, proper crimping tools, and wire with a gauge at least equivalent to the circuit being lengthened. Do not use electrical tape.
- (4) Battery cable terminals will be bare metal barrel crimped or flow-soldered and covered with adhesive lined heat shrink tubing.
- (5) Use wire connectors with locking features such as positive locking, inertia locking, bolt together, and soft mold-over with locking external retainers.

GENERAL

- (1) All frame contact areas must be wire brushed to bare metal, free of paint, dirt, and grease. Frame connections must be made using hardened flat washers under the bolt head and lock nuts. Corrosion preventive grease or compound is to be applied to the terminal area of the frame connection.
- (2) Frame cross members are not recommended as part of the ground return.
- (3) All circuit breakers and fuses should be located in one easily serviceable location with a means provided for identification of circuit function and current rating. If possible, avoid putting circuit breakers or fuses in the vehicle cab.
- (4) Before welding to the chassis disconnect the battery. Also disconnect the power train, engine, valve, and transmission control modules.
- (5) Do not alter vehicle ignition, starting, and / or charging systems. Do not reroute engine compartment wiring.
- (6) Full copper circuitry and standardized polarity grounds are recommended.
- (7) Never increase the rating of a factory installed fuse or circuit breaker.
- (8) Disconnect the battery negative (ground) wire prior to any vehicle modification.

Following the above guidelines will provide you with years of trouble free service. Failing to incorporate the above guidelines may result in a voided warranty. Non-compliance with the guidelines above may result in a failure of electrical components, shutdown of engines, loss of backup brake systems, and the possibility of fire.